

CLIENT'S CHARTER

- Course Notification will be distributed/disseminated 2 months before the course starts to ensure participants from NAM Member Countries ample time to prepare.
- Successful applicants will be notified one month prior the start of the course via one of the followings:
 - ✓ Mail
 - ✓ E-Mail
 - ✓ Phone Call
 - ✓ Fax
- Participants will be provided with the opportunity to evaluate the effectiveness of the course on-line at the end of course.